

Download our App

Access all the tools you need for your trip
Find us as "Universal Assistance"



To access our services

1 >> Download our App

2 >> Sign in with your document

3 >> Request your assistance online

	Latam
Coverage detail	Maximum limit in USD
Medical assistance in case of illness or accident	50.000
Virtual Healthcare	Including
Medical assistance for COVID19 produced by the SARS-COV2 virus	30.000
Medications Outpatient *	600
Dental care*	400
Medical Assistance in case of pre-existent disease*	Including
Recreational sports practice*	Including
Assistance of pregnant women (up to week 25)*	Including
Sanitary transportation*	20.000
Repatriation of remains*	20.000
Hotel expenses due to convalescence - per day*	n/a
Hotel expenses due to convalescence - total*	Coordinación
Hotel expenses due to convalescence produced by Covid19-SARSCOVID2 - per day*	n/a
Hotel expenses due to convalescence produced by Covid19-SARSCOVID2 - total*	2.250
Hotel expenses for accompanying family member - per day*	n/a
Hotel expenses for accompanying family member - total*	500
Accompanying family transfer*	500
Compensation for loss of luggage	250
Return trip of beneficiary*	1.000
Return of dependent children*	400
Complimentary days due to hospitalization*	400
Early return due to damage on the Beneficiary's home*	1.000
Personal liability - Accidental death	50.000
Valid while on-board a cruise*	Including
Legal assistance in case of accident	1.000
Advance of funds for bail	8.500
Funds transfer	n/a
Assistance in case of document loss	Including
Aggregate amount per event, multiple beneficiaries	n/a
Scope of coverage	Europe / International
*Included within medical assistance limit	
** or the minimum established by the government authority in the destination country	
NO AGE LIMIT	

Assistance request:

Remember that you can request assistance in our App by selecting the "Request assistance" option. Also you can contact our Operational Center using the following telephone numbers:

From Spain: **900-995-476**

From any part of the world: **+54 11 4323 - 7777 / +54 11 5275 - 5400**

Enter www.universal-assistance.com/asistencia to see the complete list of assistance lines

Important:

- Download your certificate of coverage by entering www.universal-assistance.com/micobertura.html

For information on compensation coverage for accidental death and Civil Liability during travel (CG de Sura),

Please refer to the following link: <https://www.segurosura.com.mx/personas/basicos-estandarizados/occidentales-personales/>

The insurance coverage described in this document is subject to the policies contracted with insurance companies and the

exclusions of habitual and/or legal use of each company. These exclusions are by the country's Insurance Control Agency,

where the policy is issued at the time of purchase

This summary of guarantees is for informational purposes, not replacing the General Conditions of the Policy that will prevail in the event of discrepancy.